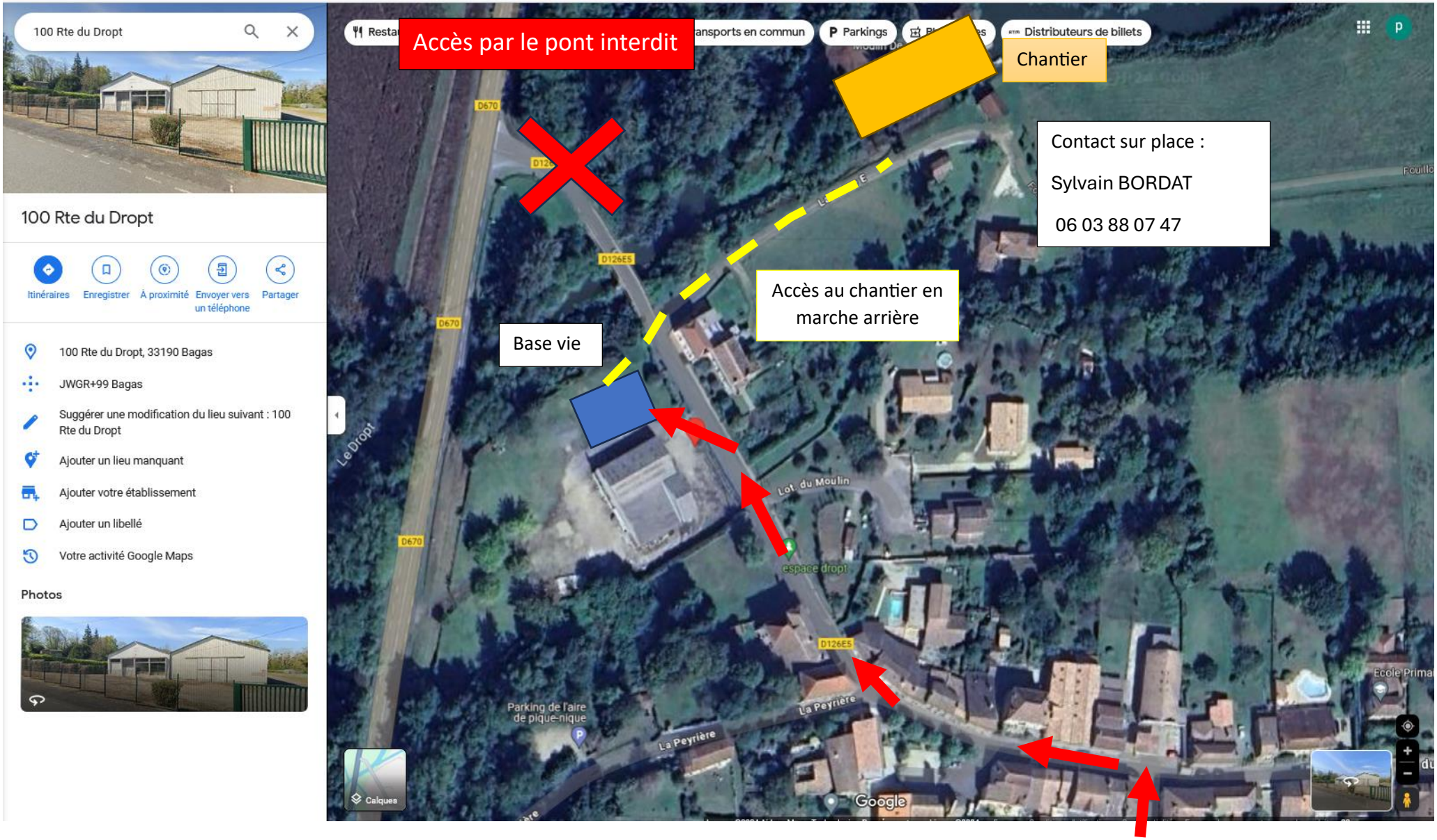PLAN DE LIVRAISON